

This is us.
Where care and performance matters.

Programme Manager

Business Area: Transformation Office

Reports to: GM Transformation Programme

Location: Wellington, Auckland

Role purpose

Responsible for leading a Programme of work that engages and influences senior managers and business owners to ensure the Programme will deliver the agreed business objectives. Plans, schedules, monitors and reports on activities related to the Programme to ensure that each part contributes to the overall achievement of the outcomes.

Responsibilities

- Lead programme of work alongside General Manager including overall management of projects within the Programme, ensuring timely and successful completion.
- Drive business engagement within the programme to support delivery.
- Maintain governance and reporting across the programme to required standards and as point of escalation for project risks and issues.
- Dotted line leadership of a team of project managers, ensuring effective collaboration and performance.
- Responsible for ensuring the Programme (and projects):
 - Are optimally balanced and aligned to business strategy and business plans
 - Follow the process of project and programme prioritisation, approval and initiation
 - Are prioritised and sequenced to account for interdependencies
 - Have allocated expenditure that is spent within agreed limits and parameters
 - Are strongly aligned to the business via GMs, business transformation leads and owners
 - Maximise the realisation of benefits resulting from agreed investment; and manage risks and issues
- Actively advocates the Bank's strategy and priorities, exercising influence where appropriate to successfully achieve outcomes
- Ensure teams are focused on delivering the right results and innovation/continuous improvement is encouraged
- Establish and maintain strong relationships with relevant stakeholders to ensure services delivered meet or exceed expectations
- Acts as a leadership role model always representing the organisation in positive terms supporting the Kiwibank culture and traits; encourages and role models a highly collaborative and transparent working style

Skills and experience

- Practiced in balancing supply and demand through programme sequencing including ability to clearly articulate and analyse issues, develop options and make appropriate recommendations to executives/senior leaders.
- Experience in full lifecycle delivery, including implementation of substantial operating model changes.
- Seasoned negotiator with strong third-party vendor management skills
- Leadership experience with the ability to coach, mentor and motivate individuals within the programme.
- Outgoing, trustworthy, and inspiring, with the ability to engage both end-users and senior management.
- Proactive and results-driven, with a focus on making a positive impact.
- Demonstrated success in achieving results in both project delivery and business change.
- Proven ability to deliver on cost, schedule, and quality.
- Expertise solving complex challenges through structured delivery in banking would be advantageous.
- Any experience working with or implementing transformational change in a complex environment will be beneficial.

Ngā Kauwaka | This is our Culture

Ngā Kauwaka are vessels that carry the knowledge and mindsets that prepare, enable and inspire us all. We have four kauwaka, each holding a different mindset that will enable us to deliver on our Purpose of Kiwi making Kiwi better off and our ambition to be Customers' 1st choice.

Ka tāmata i a tātou | **A place to belong – This is the freedom to succeed**

Me Māia | **Rise to the challenge – This is a restlessness to perform**

Tapatahi | **Better together – This is an unstoppable team**

Ngā Kiritaki | **Customer at the heart – This is passion for those we serve**

You'll also be a great team player, recognising that the nature of your role will evolve with our business.

You'll actively play a part in the health and safety of yourself and those around you.



This is Kiwi

